

Data protection information for customers and interested parties

according to Articles 13, 14, and 21 GDPR.

The protection of your data is important to us. The following provides information on how we will process your data and what rights you have.

1. Who is responsible for the data processing and whom can you contact with questions?

Eckerle Holding GmbH
Industriestr. 15
77833 Ottersweier
Tel.: +49 7223 9843-0
E-mail: datenschutz@de.eckerle-gruppe.com
Internet: www.eckerle-gruppe.com

2. Contact details of the data protection officer

Sandra Stahn
E-mail: datenschutz@de.eckerle-gruppe.com

3. Processing purposes and legal basis

Your personal data will be processed in accordance with the provisions of the General Data Protection Regulation (GDPR), the Federal Data Protection Act BDSG, and other relevant data protection regulations. The processing and use of the particular data depend on the stipulated or requested service.

3.1 Consent (Art. 6 para. 1 (a) GDPR)

If you have consented to the processing of personal data, the respective consent is the legal basis for the processing specified therein. Your consent can be revoked at any time with effect for the future.

3.2 Fulfilment of contractual obligations (Art. 6 para. 1 (b) GDPR)

We process your personal data to execute the contracts and agreements that we have made with you. Furthermore, your personal data will be processed for the implementation of measures and operations within the scope of pre-contractual relationships.

3.3 Fulfilment of legal obligations (Art. 6 para. 1 (c) GDPR)

We process your personal data if this is necessary to fulfil legal obligations (e.g. under commercial law, tax law). Furthermore, when necessary, we process your data for the fulfilment of tax control and reporting obligations, for the archiving of data for purposes of data protection and data security, and for audits by tax authorities and other administrative bodies. Moreover, disclosing personal data in the context of administrative/judicial measures may be required for purposes of gathering evidence, criminal prosecution, or enforcing civil claims.

3.4 Legitimate interests of us or third parties (Art. 6 para. 1 (f) GDPR)

We can also use your personal data, while balancing interests, to protect our legitimate interests or those of third parties. This is done for the following purposes:

- assessment and optimisation of processes for a requirements analysis or direct approach to suppliers;
- for the restricted storage of your data if erasure is not possible due to the special nature of the storage or is only possible with an excessively high level of effort;
- for the further development of services and products as well as existing systems and processes;
- for the enforcement of legal claims and defence in legal disputes that are not directly attributable to the contractual relationship;
- for the assurance and exercise of our domiciliary rights by means of appropriate measures (e.g. video surveillance).

4. Categories of personal data that we process

The following data are processed:

- personal data (name, date of birth, occupation/industry, and comparable information)
- contact details (address, e-mail address, telephone number, and comparable information)
- supplier history

We also process personal data from public sources (e.g. Internet, media, press). If it is necessary for the provision of our service, we process personal data that we have legally obtained from third parties (e.g. address publishers, credit agencies).

5. Who obtains your data?

Within our company, we disclose your personal data to the departments that need this information to fulfil their contractual and legal obligations or to realise our legitimate interests.

Moreover, the following agencies may also obtain your data:

- contract processors commissioned by us (Article 28 GDPR), service providers used for supporting tasks, and other persons responsible in line with the GDPR, particularly in the fields of IT services, logistics, courier services, printing services, external data centres, support/maintenance of IT applications, archiving, document processing, accounting and controlling, data destruction, purchasing/procurement, customer administration, letter shops, marketing, telephony, website management, tax consulting, auditing services, credit institutions;
- public authorities and institutions if there is a legal or official obligation under which we are required to provide information, to report, or to disclose data; or the disclosure of data is in the public interest;
- authorities and institutions based on our legitimate interest or the legitimate interest of a third party (e.g. administrative bodies, credit agencies, debt collectors, lawyers, courts, appraisers, and supervisory bodies);
- other authorities to which you have granted us your consent to disclose your data.

6. Transmitting your data to a third country or an international organisation

No data processing takes place outside the EU or the EEA.

7. For how long do we store your data?

As far as necessary, we process your personal data for the duration of our business relationship, which includes the initiation and performance of a contract. Furthermore, we are subject to various retention and documentation obligations, which arise from the German Commercial Code (HGB) and the Regulation of Taxation (AO), among others. The periods specified therein for retention or documentation are up to ten years beyond the end of the business relationship or the pre-contractual relationship. Ultimately, the retention period is also determined in accordance with the statutory limitation periods, which can, for example, generally be three years according to §§ 195 et seqq. of the German Civil Code (BGB), but in some cases up to thirty years.

8. To what extent does automated decision-making take place in isolated cases?

We do not use purely automated decision-making procedures according to Art. 22 GDPR. If we implement these procedures in individual cases, we will inform you about this separately insofar as required by law.

9. Your data protection rights

You have the right to information in accordance with Art. 15 GDPR, the right to have corrections made in accordance with Art. 16 GDPR, the right to erasure in accordance with Art. 17 GDPR, the right to restrict processing in accordance with Art. 18 GDPR, and the right to data portability in accordance with Art. 20 GDPR. Moreover, you have the right to appeal to a data protection supervisory authority (Art. 77 GDPR). In general, according to Art. 21 GDPR, you have the right to object to us processing your personal data. This right to object, however, only applies in cases of very special circumstances of your personal situation, whereby our establishment's rights may obstruct your right to object. If you wish to exercise any of these rights, please contact our data protection officer (datenschutz@de.eckerle-gruppe.com).

10. The extent of your obligation to provide us with your data

You are only required to provide the data necessary to establish or carry out a business relationship or pre-contractual relationship with us, or any data that we are required to collect by law. We are generally not able to conclude or perform the contract without these data. This may also apply to data that are required at a later stage in the business relationship. Should we ask you for any further data, we will inform you of the voluntary nature of the information separately.

11. Information about your right to object under Art. 21 GDPR

You have the right to object to the processing of your personal data at any time, which, pursuant to Art. 6 para. 1 (f) GDPR (data processing based on a balancing of interests) or Art. 6 para. 1 (e) GDPR (data processing in the public interest) takes place due to reasons resulting from your particular situation. This also applies to profiling based on this provision according to Art. 4 no. 4 GDPR.

If you exercise your right to object, we will no longer process your personal data unless we can determine compelling legitimate reasons for processing that outweigh your interests, rights, and freedoms, or the processing is necessary for the purpose of enforcing, exercising, or defending legal claims. We also process your personal data, where appropriate, to carry out direct advertising. If you do not wish to receive advertising, you have the right to object at any time. We will take note of this objection for the future.

We will not process your data for direct marketing purposes if you object to the processing for said purposes. The objection can be sent informally to the address specified in Section 1.

12. Your right of appeal to the competent supervisory authority

You have a right to appeal to the data protection supervisory authority (Art. 77 GDPR). The supervisory authority responsible for us is:

Landesbeauftragte für Datenschutz und Informationsfreiheit Baden-Württemberg
[State Commissioner for Data Protection and the Freedom of Information of Baden-
Württemberg]
Königstrasse 10 a
70173 Stuttgart
Germany
Telephone: 0049 (0) 711/615541-0
poststelle@lfdi.bwl.de